Meeting date and time:
June 13, 2016 1:30 p.m. – 3:00 p.m. CT

Facilitator: Tracy Sessoms

CGS Representatives: Tracy Sessoms, Angie Cooper, Lisa Addison, Liliana Hewlett, Houston Ballard, Belinda Yandell, Stephanie Harrell, Lisa Marie Hofer, Patricia Stephens, and Gene Worrell

CMS Representatives: Lauri Tan and Adrienne Stokes-Orange

Advisory Group Members: Sharon Briggman, Mary Fisher, Crissy Hill, Ken Noth, Karen Martin, Brian Lane, Lucas Matheny, Brian Nannie, Deborah Roberts, and Gwen Turner, Kelly Wolfe

AGENDA

I. Roll Call
II. myCGS 3.0
III. MSI Survey
IV. Knee Orthosis LCD and Policy Article revisions
V. CMN updates
VI. Webinar Registration updates
VII. STEP (Supplier Training & Education Program) feedback
VIII. Workshop Schedule Format feedback
IX. Feedback on denial trends and processes
X. Next Meeting Date

ROLL CALL

Tracy welcomed the group and conducted roll call. The members in attendance are listed at the top of the meeting minutes.

myCGS 3.0

Gene Worrell informed the group of the new enhancements that will be available within myCGS 3.0. Positive feedback was given by all members.

MSI SURVEY

Tracy covered the importance of the suppliers participation in the MSI survey. She explained the survey was the suppliers avenue to tell CMS how CGS was performing as their Jurisdiction C DME MAC contractor.

KNEE ORTHOSIS LCD AND POLICY ARTICLE REVISIONS

Tracy informed the group about the revisions made to add Initial, Subsequent, and Sequela ICD-10s to Group 2 and Group 4.

CMN

Tracy explained to the group that she was made aware of the CMN’s showing an expiration date. She would do more research and update the minutes once a response is received.

WEBINAR REGISTRATION UPDATES

Tracy informed the group that CGS will be using a new webinar platform starting in July. The registration process was covered and the group was informed the July webinars would be posted within the next week.

STEP (SUPPLIER TRAINING & EDUCATION PROGRAM) FEEDBACK

Tracy asked the 2 members of the POE AG who recently completed the STEP program, to share their feedback with the rest of the group. Both members thought the program was a useful training tool and a good reminder on information they already knew.

WORKSHOP SCHEDULE FORMAT FEEDBACK

Tracy presented the group with a possible new workshop format that combined documentation requirements into one session. The feedback was a concern that the session would take longer and not leave enough room for questions.

FEEDBACK ON DENIAL TRENDS AND PROCESSES

No denial trends or additional feedback was provided.

NEXT MEETING DATE

Tracy informed the group that the next meeting date is Monday, September 12, 2016 from 1:30 p.m. to 3:30 p.m. CT. She also reminded the group they can send pre-submitted questions and hot topics prior to the meeting.

Meeting Adjourned 3:00 p.m. CT