

You are watching a brief tutorial on navigating the DME MAC Jurisdiction B website.

We have designed our website to be intuitive and self-guiding. So we will provide you with basic instruction to locate information easily and efficiently.

Let's start with our homepage. CGS holds several Medicare contracts. We have websites created for each of them. To view them, simply select the contract you want from the contract tabs located at the top of the page.

To your right, are Quick Links to information our customers use frequently. Simply select a link from the drop down menu and you will be instantly connected.

We also provide you access to the prior authorization demonstration project and extensive information for Power Mobility.

To your left is our navigation menu. Each menu item contains thousands of pages of information. To make it easy for you to find what you need, we have published information specific to each topic. For example, under the Claims Submission menu, we have everything that you need regarding all aspects of the Claims Submission Process., including Appeals, MSP, Overpayments and EDI to name a few.

Each menu provides you with a number of options to choose from. CGS has made it even easier for you to access information quickly. At the bottom of the page, we've added a Related Information and Related Education section. You can use these links to view additional information related to the topic you've selected. We even provide you direct access to additional education.

Within all of our content pages, we provide you with the ability to link to information without having to search for it. And once you've found it, simply look at the top of the page to see where you found the information so you can easily find it again or share it with a colleague.

As you review our website, you can always review the site map located at the bottom of the page. This will provide you with additional instruction on where information is located.

For your convenience, CGS uses Swiftype for search results. Simply type the information you want in the search field at the top of the page and press enter. Results for your search will be displayed. Now here's some important information about searching for content. In many cases, your search may show information that pre dates the current year. In other words, you may be looking for information on a specific policy and the first result may be dated 2014 or 2015. That's because that information has not

changed since it was first published, and it remains valid. For your convenience, we include the date we last reviewed the content so you can be certain the information is valid and applicable.

Now that you understand the basic navigation of our website, take it for a test drive. And when offered, please be sure to complete the FORESEE website satisfaction survey. You will see it offered once a month. You are encouraged to continue taking it. It only takes a couple of minutes. We rely on your feedback to make sure we are providing you with everything you need on your DME MAC Jurisdiction B website.

Thank you and have a great day.