



PART A MEDICAL REVIEW NEWS

AUGUST EDITION | PROVIDER ALERT: TARGETED PROBE AND EDUCATE (TPE)

Inpatient Hospital Short Stay Reviews



Beginning September 1, 2025, inpatient hospital short stay patient status reviews for acute care inpatient hospitals, long-term care hospitals, and inpatient psychiatric facilities will transition from the Beneficiary and Family Centered Care Quality Improvement Organizations (BFCC-QIOs) to the Medicare Administrative Contractors (MACs).

MACs, like CGS, will perform reviews on a sample of Medicare prepayment Part A claims as part of our current Targeted Probe and Education (TPE) program.

Resources:

- <https://www.cms.gov/data-research/monitoring-programs/medicare-fee-service-compliance-programs/medical-review-and-education/hospital-patient-status-reviews>
- <https://www.cms.gov/data-research/monitoring-programs/medicare-fee-service-compliance-programs/medical-review-and-education/inpatient-hospital-reviews-faqs>
- <https://www.cms.gov/data-research/monitoring-programs/medicare-fee-service-compliance-programs/medical-review-and-education/targeted-probe-and-educate-tpe>
- <https://cgsmedicare.com/parta/mr/index.html>

Prevent Skilled Nursing Facility Claim Errors



Ensure all documentation is submitted to support the HIPPS code billed for the dates of service under review as well as the look back period under review that supports the MDS findings submitted in the repository. (This may include the submission of medical records that fall outside the billing period. Additionally, please include the hospital records.)

Resources:

- <https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/bp102c08pdf.pdf>
- <https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c06.pdf>
- <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c30.pdf>
- <https://www.cms.gov/medicare/quality/nursing-home-improvement/resident-assessment-instrument-manual>

Check the Calendar of Events (https://www.cgsmedicare.com/medicare_dynamic/wrksbp/parta_report/parta_report.aspx) to sign up for any webinars that may be of interest.



Submit Records via myCGS



myCGS (<https://cgsmedicare.com/hhh/mycgs/index.html>) is the recommended route for submitting your Medical Review Additional Documentation Requests (MR ADRs). This is a secure, free web-based application that allows you to submit your ADR's directly to CGS, ensuring a timely response in submitting your medical records for review as well as providing a confirmation of the receipt of your records. myCGS eliminates the issues that may be encountered when faxing and prevents the delays associated with mailing your documentation for review. Refer to the myCGS User Manual Web page (https://cgsmedicare.com/mycgs/mycgs_user_manual.html) for more details to get registered today.

Need Assistance with myCGS?



For questions or assistance with myCGS, please contact the EDI Help Desk. They can assist with connectivity or other technical questions.

- Part A: 1.866.590.6703 (Option 2)

Please Submit Designated Provider Contacts With Records for Review



- Don't miss an opportunity to prevent a claim denial.
- Please include 1-2 Designated Provider Contacts with each Additional Documentation Request (ADR) submission by completing the cover sheet included with the notification letter of review received.
- Access an ADR Documentation Cover Sheet here: (https://cgsmedicare.com/parta/forms/pdf/parta_tpe_adr_coversheet.pdf).

Questions?



If you have questions or need education, please email: J15AMREDUCATION@cgsadmin.com.

Please be sure to include the **Facility name** and **NPI** associated with your question and the specific review reason related to your inquiry. This will help to expedite a response. **Please do not include PHI/PII in the email, you may reference a claim by the Document Control Number (DCN) only.**

If you have general questions regarding a claim, an appeal/redetermination, provider enrollment or need assistance with a process, please contact our CGS Part A Provider Customer Care (PCC) at: **1-866-590-6703**.



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