



PART A MEDICAL REVIEW NEWS

SEPTEMBER EDITION | PROVIDER ALERT: TARGETED PROBE AND EDUCATE (TPE)

Sign Up for Educational Events

- Register (<https://web.cvent.com/event/a64b8e73-c925-4e3f-a190-8d61ecdd86f8/regProcessStep1>) to create your personal schedule.
- Once registered, add sessions you want to attend, and view or modify your schedule at anytime!



How to Prepare for Skilled Nursing Facility (SNF) 5-Claim Probe and Educate Review

- Implement a process to monitor for additional documentation requests (ADRs) related to the 5-claim review
- Respond to ADRs promptly to avoid claim denials
- Submit documentation to CGS within 45 days of the ADR notification letter received
- Ensure your facility is knowledgeable of the documentation requirements to meet Medicare payment
- Review PDPM (<https://www.cms.gov/medicare/payment/prospective-payment-systems/skilled-nursing-facility-snf/patient-driven-model>) Resources and the PDPM ADR Checklist (https://www.cgsmedicare.com/parta/mr/pdpm_checklist.html) to increase your comprehension of correct billing practices



Important Additional Documentation Request (ADR) Submission Reminders!

- If you are responding to multiple ADR requests, clearly separate the documentation for each claim with a copy of the ADR letter as page 1 of your submission and/or send separately.
- Ensure a designated provider contact is identified with each ADR submission. Please complete the TPE ADR Cover Sheet (https://cgsmedicare.com/parta/forms/pdf/parta_tpe_adr_coversheet.pdf) and include a telephone number for any educational outreach attempts from our medical review department to prevent a claim denial.
- Multiple responses sent together, but not separated, may result in the documentation being imaged as one claim and could cause unnecessary denials for missed documentation.
- We recommend using myCGS (<https://www.cgsmedicare.com/mycgs/index.html>) to submit your documentation.



Reminder

Please DO NOT submit medical records unless you have received an official ADR letter requesting the documentation.



Questions?

If you have questions, please email:
J15AMREDUCATION@cgsadmin.com

Please be sure to include the Facility name and Provider Number or PTAN associated with your question and the specific review reason related to your inquiry. This will help to expedite a response.

