



PART A MEDICAL REVIEW NEWS

JUNE EDITION | PROVIDER ALERT: TARGETED PROBE AND EDUCATE (TPE)

Respond to Medical Review Courtesy Calls Promptly

- Don't miss out on an opportunity to prevent a claim denial if you are contacted by our medical review department.
- Please follow the submission instructions provided during the courtesy call to ensure your documentation is correctly routed to our medical review department.



Don't Miss Out on Important Centers for Medicare & Medicaid Services (CMS) News and Announcements!

Visit the Medicare Learning Network (MLN) (<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo>) to gain access to free educational materials for health care providers on CMS programs, policies, and initiatives. You have quick access to the information you need including Publications & Multimedia, Training, News & Updates. Take advantage of subscribing to the MLN Connects Newsletter and tailor your electronic mailing list to meet your needs.

<https://www.cms.gov/Outreach-and-Education/Outreach/FFSPProvPartProg/Electronic-Mailing-Lists>

Questions?

If you have questions, please email: J15AMREDUCATION@cgsadmin.com

Please be sure to include the Facility name and Provider Number or PTAN associated with your question and the specific review reason related to your inquiry. This will help to expedite a response.



MR ADR Submissions

Please Continue to **Submit a Copy of the ADR letter as Page 1 of the MR ADR Submission** in Place of Your Facility's Cover Letter. Next, Include the TPE ADR Documentation Cover Sheet (after a Copy of the ADR Letter) to Designate 1-2 Provider Contacts for Your Facility in Case of any Educational Opportunities Identified During the Review Process to Provide an Opportunity to Prevent a Claim Denial.

https://www.cgsmedicare.com/parta/forms/pdf/parta_tpe_adr_coversheet.pdf



Reminder

CGS is not permitted to access secure emails from providers. Please submit your inquiry directly to our education mailbox.



Sign up for myCGS

myCGS is the recommended route for submitting your Medical Review Additional Documentation Requests (MR ADRs). This is a secure, free web-based application that allows you to submit your ADR's directly to CGS, ensuring a timely response in submitting your medical records for review as well as providing a confirmation of the receipt of your records. myCGS eliminates the issues that may be encountered when faxing and prevents the delays associated with mailing your documentation for review. Refer to the myCGS User Manual Web page for more details to get registered today.

https://www.cgsmedicare.com/mycgs/mycgs_user_manual.html

