



PART A MEDICAL REVIEW NEWS

MAY EDITION | PROVIDER ALERT: TARGETED PROBE AND EDUCATE (TPE)

Prevent Claim Denials

Visit the Part A Medical Review Activity Log to view documentation requirements checklists, resource links and tips to help prevent common claim denials for the current medical reviews in place.

<https://www.cgsmedicare.com/parta/mr/mral.html>



COVID-19 Public Health Emergency Expires

Public Health Emergency (PHE) for COVID-19, declared under Section 319 of the Public Health Service Act, expires at the end of the day on May 11, 2023. Learn more by reading Frequently Asked Questions: CMS Waivers, Flexibilities, and the End of the COVID-19 Public Health Emergency (PDF).

<https://www.cms.gov/about-cms/agency-information/emergency/epro/current-emergencies/current-emergencies-page%5bcms.gov%5d>



Sign up for myCGS

myCGS is a secure, free web-based application that allows you to submit your Additional Documentation Requests (ADR's) directly to CGS, ensuring a timely response in submitting your medical records for review. myCGS offers a variety of other functions, such as, access to beneficiary eligibility, claim and payment information, forms allowing you to submit redetermination requests, and much more!

Refer to the *myCGS User Manual Web* page for more details.

<https://www.cgsmedicare.com/parta/mycgs/index.html>



Calling All Provider Contacts!

CGS had added a new TPE ADR Documentation Cover Sheet to include with each ADR submission. This will allow your facility to identify a designated provider contact for our medical review team if there are any questions related to your submission or any educational opportunities are identified during the review process.

Please continue to provide a copy of the ADR LETTER as PAGE 1 of your ADR submission (in place of your facility's cover letter) followed by the TPE ADR Documentation Cover Sheet. The bar code found on the ADR letter is essential to ensure the records submitted are routed to the correct location for review.

https://www.cgsmedicare.com/parta/forms/pdf/parta_tpe_adr_coversheet.pdf



Reminder

CGS is not permitted to access secure emails from providers. Please submit your inquiry directly to our education mailbox.



Courtesy Calls for Curable Errors

If you have been contacted by our medical review department to submit additional documentation for a curable error found during the review process, please ensure you are responding to these courtesy calls or emails promptly. The requested documentation is required to be faxed within the time frame indicated during the call. If our medical review department doesn't receive a prompt response from your facility, you may miss the opportunity to prevent a claim denial.



Questions?

If you have questions, please email: J15AMREDUCATION@cgsadmin.com

Please be sure to include the Facility name and Provider Number or PTAN associated with your question and the specific review reason related to your inquiry. This will help to expedite a response.

