



## **To the Point:** **Beneficiary Deductible—How to Know if it's Met**

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**Slide 1:** *To the Point* is presented by the Provider Outreach and Education Department at CGS.

**Slide 2:** The Provider Outreach and Education Department creates these brief recordings on hot topics or upcoming events. The purpose is to provide suppliers with quick information on identified topics, how they affect you and any action(s) needed on your part. These recordings are less than 10 minutes and will contain resources for additional information when applicable. This segment of *To the Point* is on **Beneficiary Deductible – How to Know if it's Met**.

**Slide 3:** Medicare beneficiaries must meet a deductible each calendar year before Medicare Part B can make payment.

Suppliers can bill the beneficiary for any amount applied to deductible on both assigned and non-assigned claims. This only applies to approved charges and not to any non-covered charges.

Keep in mind that if a beneficiary is enrolled in the Qualified Medicare Beneficiary Program, Federal law prohibits suppliers from billing beneficiary deductibles.

**Slide 4:** The deductible is subject to change each calendar year. You can find the current year's deductible listed in the JB or JC Supplier Manual, Chapter 1 – Introduction, Section 4 – Deductible and Coinsurance.

**Slide 5:** There are multiple ways to find a beneficiary's deductible status. We recommend using the myCGS DME Web Portal, which is a web-based application developed by CGS.

The myCGS DME Web Portal is available to DMEPOS suppliers who serve beneficiaries in Jurisdictions B and C. Using myCGS is a fast and easy way to get the information you need.

Although myCGS is free, there is a registration process. For help with registering, see the myCGS Registration & Account Management Guide.

CMS offers another option, the HIPPA Eligibility Transaction System, called HETS for short. For help with HETS, visit the CMS HETS web page.

Next, let's look how to find the deductible in the myCGS DME Web Portal.

**Slide 6:** To look up a beneficiary's deductible in the myCGS DME Web Portal, select the Beneficiary Information Tab. From the Beneficiary Information Menu, select the Eligibility Option, as circled on this slide. A screen will appear, called the Beneficiary Eligibility Request. Your NPI and PTAN will automatically populate.

First, enter the Medicare Beneficiary Identifier (MBI) in the Medicare ID field.

Next, enter the beneficiary's last name, first name, date of birth, and date of service. The date of service defaults to the current date. If you are searching for a different date of service, click



the calendar icon to choose a different date. myCGS searches for eligibility information within a 16-month span- 1 year prior to and 4 months - after the date of service you enter.

Note in all date fields, you only need to enter the numerical digits. myCGS will automatically add slashes.

The last field is optional. If you want to see if there is a rep payee on file for the beneficiary, select the Rep Payee Checkbox.

Click the Submit Button.

**Slide 7:** After you select submit, you will see the Beneficiary Eligibility Summary Screen. The top half of the screen is displayed on this slide.

In this example, the beneficiary's current and previous year deductible to be met is \$0. As you can see, there is a note on the screen stating, "The beneficiary is enrolled in a Qualified Medicare Beneficiary (QMB) program. Federal law bars Medicare providers from charging individuals enrolled in the QMB for Medicare Part A and B deductibles, coinsurances, or copays."

For more information about the QMB Program, see our To-The-Point Segment titled, "Qualified Medicare Beneficiary (QMB) – Rules for Billing Medicare."

**Slide 8:** Here are resources for today's edition of *To the Point*. Links to:

- **Supplier Manual**  
JB: <https://www.cgsmedicare.com/jb/pubs/supman/index.html>  
JC: <https://www.cgsmedicare.com/jc/pubs/supman/index.html>
- **myCGS DME Web Portal Page**  
JB: <https://www.cgsmedicare.com/jb/mycgs/index.html>  
JC: <https://www.cgsmedicare.com/jc/mycgs/index.html>
- **myCGS Registration & Management Guide**  
<https://www.cgsmedicare.com/mycgs/regguide/dme/index.html>
- **myCGS User Manual**  
<https://www.cgsmedicare.com/mycgs/manual/dme/index.html>
- **HIPAA Eligibility Transaction System (HETs)**  
<https://www.cms.gov/data-research/cms-information-technology/hipaa-eligibility-transaction-system>

**Slide 9:** Thank you for viewing this session of *To the Point* on **Beneficiary Deductible – How to Know if it's Met**. We hope you will join us again for other educational offerings by the Provider Outreach and Education Department here at CGS.