



## *Benefits of* Electronic Data Interchange (EDI)

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There are advantages to providers who conduct business with Medicare electronically. Some of those benefits include:

- No more paper claims: EDI (submitting claims to CGS electronically eliminates paperwork so your staff can accomplish more in less time. You will also save money on postage and claim forms.
- Earlier payment floor. Electronic claims may be paid as soon as 13 days after the date of submission, versus 29 days after the date of receipt for paper claims.
- Earlier detection of errors. EDI edits ensure the validity of certain fields for electronic claims, which helps reduce reopening's, claim adjustments and redeterminations (appeals).
- Accurate payment – EDI reduces the possibility of manual entry errors, so your claims process more accurately and consistently.
- Medicare claims submitted electronically may be accepted into our processing system in as little as 24 hours.
  - Home Health & Hospice providers:  
<http://www.cgsmedicare.com/hhh/education/materials/fiss.html>
  - Part A providers: <http://www.cgsmedicare.com/parta/claims/DDE.html>
- Flexibility – With EDI, you control the frequency and volume of claims submission. You can also submit claims for several practitioners or facility locations at one time.
- Electronic reports for better business management – Several reports are available only to electronic billers.
- Support personnel – CGS EDI Help Desk staff are dedicated to supporting electronic claim submitters.
  - EDI Help Desk staff is available Monday through Friday 8:00 a.m. to 5:00 p.m. E.T.
  - Ohio/Kentucky Part B ..... 1.866-276.9558, option 2
  - Ohio/Kentucky Part A ..... 1.866-590.6703, option 2
  - Home Health/Hospice ..... 1.877.299.4500, option 2
- We provide information about electronic billing and offer support to all electronic billers in the testing and production process.



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## **myCGS Portal**

myCGS is a Web-based application developed specifically to serve the needs of health care providers and their staff in Jurisdiction 15. Access to myCGS is available 24/7 and is free of charge.

A wide range of information and features are available through myCGS, including:

- Part B Claim Submission (Part B only)
- Claim status
- Remittances Advices
- Beneficiary Eligibility
- Financial Tools
- Messaging/Letters
- Forms
  - Redetermination Requests
  - Offset Request
  - Medical Review (MR) Additional Documentation Request (ADR) Responses
  - Part A Credit Balance Submission (Part A/HHH only)
  - Credit Balance Report

For more information on the myCGS Web portal please visit:

- <http://www.cgsmedicare.com/parta/myCGS/index.html>
- <https://www.cgsmedicare.com/partb/index.html>
- <https://www.cgsmedicare.com/hhh/index.html>



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