

# EDI Version 5010 Ask-the-Contractor Teleconference (ACT)

## Welcome

The call began by welcoming all participants for the first, in a series, of ACTs regarding the Version 5010 conversion. Juan introduced the speaker for today's ACT, Gloria Lucas, the subject matter expert from the CGS EDI Department.

## Version 5010

Gloria Lucas proceeded with the ACT. Her notes follow:

The 5010 deadline is near...are you ready? We have 71 days left in this year. All providers, clearinghouses, billing services and software vendors must transmit compliant 5010 transactions by January 1, 2012 to avoid payment delays.

What you need to do now . . . Check with your clearinghouse, billing service or software vendor. Verify if they have tested 5010 with CGS. If they have:

- When do they expect to roll out this 5010 compliant product to you?
- When do they plan for you to be able to submit 5010 compliant production files?

I would like to stress if you have a software vendor to contact them, as they may not have you on their list.

What are your contingency plans if your trading partner will not be 5010 compliant by January 1, 2012? This is very important as this will affect your cash flow. We have a list of current 5010 trading partners on our website. These are updated weekly. CGS also has the PC Ace Pro 32 software which is 5010 compliant.

ANSI 5010 Errata testing instructions are available on our website at [www.cgsmedicare.com](http://www.cgsmedicare.com). Test files must contain a minimum of 25 claims. They will be validated against production data so please ensure you are sending correct data. You would create your 5010 test file and put a 'T' in 'ISA 15' for "Test" and send the test file as you would a production file. ISA 06, GS02 and NM109A must contain your submitter ID. Your submitter ID is also your login for GPNET. You may log back in about 30 minutes later and download your test results. It may take up to 24 hours to generate the 277CA report.

With 4010, we sent reports you could pull into Notepad or Word and read your information. 5010 is returned as a transaction. Providers have called after pulling the 5010 reports, not knowing what they are or how to read them. You will need software to actually read the 5010 reports. Please check with your trading partners and inquire if they will provide you with software to read these transactions and if this will be included in your software package.

For 5010, Zip codes must be in the 9-digit format in the billing provider 2010AA loop and facility locations 2310C loop. You may begin sending these now to get use to using these. This is a 5010 implementation guide requirement and not a requirement of CGS Medicare. Also the Billing provider loop 2010AA can not contain a PO Box; it must contain the physical location. This will not affect where your checks or correspondence is sent.

Once you have successfully tested 5010 with a clean 277CA, you may contact our office so we can move you into production. When calling we will need the date of the test, your submitter ID and a contact name and e-mail address.



The CGS EDI Help Desk is available Monday – Friday between 8:00 a.m. – 5:30 p.m. ET. The telephone number is: 1.866.758.5666 (KY/OH) and 1.866.520.4022 (ID).

### Questions & Answers

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Gloria then opened the call to allow participants to ask questions.

**Question:** I was told the 5010 test was fine. Do I need to contact GHN to start production?

**Answer:** Yes

**Question:** Information we received states claims can not have PO Boxes.

**Answer:** Correct. The billing provider loop (2010AA) can not contain a PO Box. It must be the physical street location for the provider.

**Question:** Are the 9-digit zip codes needed for the Beneficiary?

**Answer:** The 9-digit zip code is only needed in the Billing Provider (2010AA) and Service Location (2310C or 2420C) loops.

**Question:** How can we get information about PC-ACE software?

**Answer:** PC-ACE Pro32 software information is available on the CGS Medicare website at:

<http://www.cgsmedicare.com/ohb/claims/edi/pro32/index.html> (OH)

<http://www.cgsmedicare.com/kyb/claims/edi/pro32/index.html> (KY)

<http://www.cgsmedicare.com/partb/claims/edi/pro32/index.html> (ID)

<http://www.cgsmedicare.com/parta/index.html#> (Part A)