The minutes below are a summary of the Advisory group meeting topics, group discussion, actions, and outcomes as a result of this meeting.

MEETING DETAILS

Date: September 18, 2015
Facilitator: Judy Thomas, Senior Provider Relations Representative
Attendees:
- Charles Cataline
- Wayne Johnson
- Jann Gravina
- Alison Herring
- Mary Alexander
- Jane Arnold
- Billie Bailey
- Damon Blue
- Sonya Brown
- Diane Burns
- Heather Clark
- Diane DeVault
- Missy Freeman
- Denise Gibson
- Irene Hessling
- Christine Rasmussen
- Anne Shelley
- Regina Shorts
- Kim Eader (for Kristen Shoup)
- Rob Sikorski
- Dorinda West

CGS Staff:
- LJ Smith
- Annie Scriven
- Carol Walter

AGENDA ITEMS

Welcome - Judy Thomas

Attendance/Roll Call – Judy Thomas

Purpose and Goals – Judy Thomas

Provide input and feedback on training topics, provider education materials, and dates and locations of provider education workshops and events. The group also identifies salient provider education issues, and recommends effective means of information dissemination to all appropriate providers and their staff, including the use of the Part A Provider Contact Center (PCC) to disseminate information to providers.

Hot Topics

- Appeals/Redeterminations – LJ Smith

  A new POE initiative (across all lines of business) is in place to increase myCGS portal usage. Submitting appeals/redeterminations via myCGS allows providers the ease of keying the information directly into the portal, receiving a confirmation for verification of receipt, and follow up. Important resources:

  - Signing up for myCGS is easy: [http://www.cgsmedicare.com/mycgs/index.html?wb48617274=A0C9C0C9](http://www.cgsmedicare.com/mycgs/index.html?wb48617274=A0C9C0C9)


  - Redetermination Request interactive form: Medicare Part A Jurisdiction 15 Redetermination Request Form

  - Providers who continue to use the interactive, hard-copy form to submit redetermination requests must ensure the form is accurate and completed in its
entirely. To prevent unnecessary dismissals, refer to this CGS article for completion tips: http://www.cgsmedicare.com/parta/pubs/news/2015/0915/cope30242.html

- Proposed “A Day With Medicare” Event in Kentucky – LJ Smith
  “A Day With Medicare” event in Columbus was a success and POE wishes to provide a similar event for providers in Kentucky. To date, CGS has been unable to secure a location. Members offered suggestions for venues and ideas to make the event more useful (i.e., breakout sessions according to specialties, etc.)
  **Update:** Norton Hospital offered a venue. Finalized date is November 3, 2015 and detailed information is forthcoming.

- ICD-10 – Carol Walter
  - The conversion date is here.
  - Acknowledgement testing was available through September 30, 2015.
  - **Reminder:** POA indicators must be reported with each diagnosis code submitted on facility claims except for ‘specific’ diagnosis codes: http://cgsmedicare.com/parta/pubs/news/2015/0915/cope30310.html
  - Please continue to monitor the CMS and CGS ICD-10 Web pages for important updates, changes and resources.

- **myCGS Web Portal/POE-AG Assistance in Promoting Use** – Judy Thomas
  - As indicated above, POE is actively promoting the use of the myCGS portal and providers will notice an increase in publicity via the electronic mailing list with new and revised articles, job aids and brochures, and teleconferences/webinars. The ForeSee website survey captures provider feedback on myCGS that will also be included in the education efforts. Your help in advertising its use through associations is appreciated.
  - Recent Part A enhancements include:
    > Submission of redetermination requests and checking appeal status
    > Responding to Medical Review (MR) Additional Documentation Requests (ADRs)
    > Submission of Credit Balance Reports
    > The ability to submit larger files for redetermination requests is coming soon.
  **Update:** Providers may now upload attachments to your myCGS redetermination requests that are up to 40MBs in size (not to exceed a total attachment size of 150MBs.) Up to five documents can be attached to the redetermination request form and must be in a PDF format.
  - Review the myCGS Web page for all available functions at: http://www.cgsmedicare.com/parta/myCGS/index.html

**Old Business**

- **Clinical Trials Discussion** – Judy Thomas
  During a prior meeting, members suggested a webinar and Web page updates related to clinical trials. Julene Mull, with CGS Medical Affairs, was scheduled to attend the
meeting to discuss specific concerns. Since she was unable to join, we ask that you send your questions and suggestions to: J15_PartA_Education@cgsadmin.com.


IDE Email: J15IDE@cgsadmin.com

Contact number for Julene Mull: 1.615.782.4591

• Molecular Pathology Updates – Judy Thomas

CGS is partnering with Palmetto (MoIDx Contractor) to provide coverage and claim submission instructions for molecular pathology services, which can be located at on the CGS website under “Browse by Topic” CGS MolDx. http://www.cgsmedicare.com/parta/topic/index.html


It was recently brought to our attention that the coverage articles previously indicated the incorrect loops and segments for the code descriptions on Part A claims. The articles have been updated to indicate the code description should be included in the Remarks section of the claim to be priced and processed correctly.

• New Modifier Updates – Annie Scriven

As a reminder, several new modifiers (HCPCS modifier PO and the X{EPSU} modifiers) were implemented on January 1, 2015. Instructions currently available for the proper use of these modifiers can be found under “Hot Topics” on the Part A website. Any additional clarification and/or instructions will be added upon receipt from CMS.

New Business

• Payment System Updates – Annie Scriven

The Fiscal Year (FY) 2016 Prospective Payment System (PPS) Final Rules have been published and are available for your review on the CMS website.

• 2016 POE Advisory Group Membership Drive – LJ Smith

The annual membership drive for 2016 will begin in November. In December, current members will receive an email asking if they desire to continue to serve on the committee. Shortly thereafter, POE will announce the official membership drive with instructions on how to sign up. Watch the CGS electronic mailing list for details.

Website Enhancements

• Ongoing:

  - Medical Review (MR) Web page reorganization

  - Online Education Center and Computer-Based Training (CBT) modules remain on hold due to software issues.

• Upcoming:
- A Medicare Secondary Payer (MSP) Tool will be developed to assist in determining if Medicare is the primary or secondary payer.
- Interactive UB-04 billing examples by facility type will be developed to demonstrate correct claim submission instructions.

**Training Topics and Other Suggestions – Carol Walter**

- Open Ask-the-Contractor Teleconferences (no specific topic, Q&A session only)
- Redetermination decision letters and appeal status print capability via myCGS.
- Webinar and Web page updates related to clinical trials.
- Partner with coding associations to promote information available on the CGS website.
- Continue to periodically offer basic billing education sessions (e.g., Medicare, IPPS, OPPS, SNF Basics, SNF Consolidated Billing, Website Navigation, etc.) until CBTs become available.

**Open Discussion**

Members agreed upon the following schedule for 2016:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
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<tbody>
<tr>
<td>March 18, 2016</td>
<td>1-3 p.m. ET</td>
<td>Ohio</td>
</tr>
<tr>
<td>June 17, 2016</td>
<td>1-3 p.m. ET</td>
<td>Teleconference</td>
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<tr>
<td>September 16, 2016</td>
<td>1-3 p.m. ET</td>
<td>Kentucky</td>
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<tr>
<td>December 16, 2016</td>
<td>1-3 p.m. ET</td>
<td>Teleconference</td>
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**Next Meeting**

December 11, 2015 – Teleconference

**Adjourn**