



# KENTUCKY/OHIO PART A

## HOLIDAY/TRAINING CLOSURE SCHEDULE

CGS offices are closed on most Federal Holidays. In addition, the Provider Contact Center (PCC) closes periodically during each month and/or on Federal Holidays when CGS offices are not closed to offer training to our customer service representatives (CSRs). The 2022 Federal Holiday/PCC Training Closure schedule is as follows:

DATE		EVENT	CLOSURE SCHEDULE
December 2021	Friday, December 31	2022 New Year's Day (observed)	Office Closed
January 2022	Thursday, January 13	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Monday, January 17	Martin Luther King, Jr.'s Birthday	Office Closed
	Thursday, January 27	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
February 2022	Monday, February 21	President's Day	PCC Closed, 8:00 a.m. – 5:00 p.m. ET
March 2022	Thursday, March 10	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Thursday, March 24	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
April 2022	Thursday, April 14	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Thursday, April 28	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
May 2022	Thursday, May 12	CSR Training	PCC Closed, 9:00 – 11:00 a.m. ET
	Thursday, May 26	CSR Training	PCC Closed, 9:00 – 11:00 a.m. ET
	Monday, May 30	Memorial Day	Office Closed
June 2022	Thursday, June 9	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Thursday, June 23	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
July 2022	Monday, July 4	Independence Day	Office Closed
	Thursday, July 14	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Thursday, July 28	CSR Training	PCC Closed, 9:00 – 11:00 a.m. ET
August 2022	Thursday, August 11	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Thursday, August 25	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
September 2022	Monday, September 5	Labor Day	Office Closed
	Thursday, September 22	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
October 2022	Monday, October 10	Columbus Day	PCC Closed, 8:00 a.m. – 5:00 p.m. ET
November 2022	Friday, November 11	Veterans' Day	PCC Closed, 8:00 a.m. – 5:00 p.m. ET
	Thursday, November 24	Thanksgiving Day	Office Closed
	Friday, November 25	Day after Thanksgiving	Office Closed
December 2022	Thursday, December 8	CSR Training	PCC Closed, 9:00 - 11:00 a.m. ET
	Friday, December 23	Christmas Eve (observed)	Office Closed
	Monday, December 26	Christmas Day (observed)	Office Closed