

ADVISORY GROUP MEETING MINUTES

Meeting date and time:

May 14, 2020, 12:30 p.m. – 1:30 p.m. ET

Facilitator: Judie Roan, JC POE Senior Analyst**CGS Representatives:** None**Advisory Group Members:** Joyce Ardrey, Jane Talley, Lisa Wells, Tom Martin, Daniel Zenas, Kimberly Hanson, Stephanie Greene

AGENDA

- I. Roll Call & Purpose
- II. Updates and Changes
- III. Suggestions – Last Meeting
- IV. Educational Feedback and Online Tools
- V. Online Tool Spotlight
- VI. Upcoming Events and 2020 Educational Planning
- VII. Feedback and Suggestions
- VIII. Open Discussion

I. ROLL CALL & PURPOSE

Judie welcomed the group, conducted roll call, then reviewed the purpose of the Advisory Group.

The primary function of the Orthotics and Prosthetics POE Advisory Group is to assist CGS in the creation, implementation, and review of provider education strategies and efforts. The Advisory Group provides input and feedback on training topics, educational materials, and dates and locations of provider education workshops and events. The group also identifies relevant provider educational issues and provides recommendations of how to effectively distribute the information to all appropriate suppliers and their staff.

II. UPDATES AND CHANGES

Judie reviewed the delayed condition of payment prior authorization (PA) for lower limb prost including the affected codes, the PA request submission process, documentation requirements, new tools, the new webpage located at: https://www.cgsmedicare.com/jc/mr/llp_prior_auth.html, and available resources for when prior authorization begins.

She then provided information regarding COVID-19 PHE including the 6 collaborative webinars in April, the upcoming COVID-19 webinars, the supplier specific CGS COVID-19 webpage located at: <https://www.cgsmedicare.com/jc/covid-19.html> Judie asked if anyone had attended the COVID-19 webinars, a few of the members stated that they had and they stated they had, one member stated they had also attend the council and that there was a bit of confusion. Judie then provided information regarding the

face-to-face and referenced the article titled CMS Issues Interim Final Rules with Comment (CMS-1744-IFC & CMS-5531-IFC) – COVID-19 Public Health Emergency located at: <https://www.cgsmedicare.com/jc/pubs/news/2020/05/cope17144.html>, and the CR and KX modifier usage she also stated that the KX modifier article would be forthcoming, it is available at: <https://www.cgsmedicare.com/jc/pubs/news/2020/05/cope17220.html>

Judie then reviewed some miscellaneous updates including the new and improved CGS Medicare app, updates to myCGS including claim correction and reopening and redetermination form submission.

III. SUGGESTIONS – LAST MEETING

Judie provided an update on the suggestions from the last meeting.

Suggestion: Create a same and similar chart to assist with locating similar items through myCGS

Response: A same and similar tool is currently in development.

Suggestion: Improve the annual myCGS renewal process

Response: This is currently being researched and we are identifying opportunities for improvement.

IV. EDUCATIONAL FEEDBACK AND ONLINE TOOLS

Judie then asked if anyone attend webinars, workshops, association meetings, council, or Ask the Contractor Teleconference (ACT)?

A few members stated they had attended webinars staff attended webinars including AFO/KAFO and the Lower Limb collaborative webinar and it was very good, the COVID-19 webinar was also very, very good and provided good information

A few members suggested improvements to the ability to check same and similar. That suppliers be able to check all 4 jurisdictions for same and similar at one time instead having to check each of the jurisdictions separately.

V. ONLINE TOOL SPOTLIGHT

The Consolidated Billing Tool is in the spotlight this quarter. Judie reviewed the benefits of this tool and how it can assist O&P suppliers in confirming which codes can be separately billed if the beneficiary is inside or outside a Part covered Skilled Nursing Facility (SNF) stay, home health, or hospice. One member stated that this is a very cool tool.

VI. UPCOMING EVENTS AND 2020 PLANNING

Judie provided the members with the upcoming webinar schedule for the remainder of May and June and asked if anyone had any feedback – there was a suggestion to host a Therapeutic Shoes webinar in the near future.

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VII. FEEDBACK AND SUGGESTIONS

Judie then asked the group if they have any feedback or suggestions regarding anything we have discussed or any other topics.

She then reviewed the suggestions received from the meeting today including:

- Improve the ability to check same and similar, to allow suppliers to be able to check all 4 jurisdictions for same and similar at one time.
- Host a Therapeutic Shoes webinar
- Host a website navigation webinar

VIII. OPEN DISCUSSION

Judie then reminded members if they have any additional suggestions or feedback, don't hesitate to send her an email, she then thanked the members for a very beneficial meeting.