

# JURISDICTION B & C DME MAC POE ORTHOTICS & PROSTHETICS (O&P) ADVISORY GROUP MEETING MINUTES

**Meeting date/time:** May 11, 2023, 11:00 a.m.–11:45 p.m. ET

**Facilitator:** Judie Roan, JC POE Senior Analyst

**Advisory Group Members:** Danielle Sparks, Jane Talley, James Del Bianco, James, Kaiser, Joyce Ardrey

## Agenda

- I. Roll Call & Purpose
- II. Updates and Changes
- III. Suggestions – Last Meeting
- IV. Educational Feedback
- V. Online Tools & Spotlight
- VI. Upcoming Events & 2023 Educational Planning
- VII. Feedback & Suggestions
- VIII. Open Discussion

### I. Roll Call & Purpose

Judie welcomed the group, then reviewed the purpose of the advisory group:

- The primary function of the Orthotics and Prosthetics (O&P) Provider Outreach and Education (POE) Advisory Group is to assist CGS in the creation, implementation, and review of provider education strategies and efforts.
- The advisory group provides input and feedback on training topics, educational materials, and dates and locations of provider education workshops and events.
- The group also identifies relevant provider educational issues and provides recommendations of how to effectively distribute the information to all appropriate suppliers and their staff.

### II. Updates and Changes

Judie provided information regarding the end of the COVID-19 Public Health Emergency (PHE) and discussed the CR Modifier.

She then reviewed the revised Advance Beneficiary Notice of Non-coverage (ABN) which will be mandatory on June 30, 2023.

Judie shared information about claims while the beneficiary is in hospice.

### III. Suggestions - Last Meeting

Updates on suggestions from the last meeting:

**Suggestion:** Provide additional education on Hospice.

**Response:** CGS published a “Medicare Minute<sup>SM</sup> – Hospice and GW Modifier” video on March 09, 2023, an article on April 13, 2023, and webinars on March 9, 2023, and June 20, 2023.

**Suggestion:** Add additional orthoses codes to CGS Connect<sup>TM</sup>/Prior Authorization

**Response:** Sent suggestion to Medical Review (MR)

**Suggestion:** Include Artificial Limbs, Braces, and Other Custom-Made Items and Incurred Expenses information in the Therapeutic Shoes Webinar

**Response:** Added in March

**Suggestion:** Publish an article about PECOS

**Response:** CGS Updated the Ordering/Referring Provider Denial Job Aid

### IV. Educational Feedback & Online Tools

Judie asked if anyone attended webinars, workshops, association meetings, councils, or the Ask-the-Contractor Teleconferences (ACTs).

- Members stated their staff attends webinars and uses the information to train all members of the staff and the webinars are beneficial.

Judie then asked if the members used any online tools.

### V. Online Tool Spotlight

Judie reviewed all the recent updates to myCGS in the online tool spotlight.

### VI. Upcoming Events & Educational Planning

Judie provided members with the upcoming webinar topics and workshop locations. She then asked for suggestions and feedback for the educational plan for 2023.

### VII. Feedback & Suggestions

Judie asked the group if they have any feedback or suggestions regarding anything we have discussed or any other topics.

**New Suggestions:** Add additional codes to CGS Connect<sup>TM</sup> and address same and similar for upper limb orthoses.

### VIII. Open Discussion

Judie asked if there was anything for open discussion. The meeting adjourned.