

JURISDICTION B & C DME MAC POE ORTHOTICS & PROSTHETICS (O&P)

ADVISORY GROUP MEETING MINUTES

Meeting date/time: February 16, 2023, 1:00-1:45 p.m. ET

Facilitator: Judie Roan, JC POE Senior Analyst

Advisory Group Members: Danielle Sparks, Curt Bertram, Aaron Sorenson, Jane Talley, James Del Bianco, Stephanie Greene, Maggie Kling, Tom Martin, Kimberly Hanson

Agenda

- I. Roll Call & Purpose
- II. Updates and Changes
- III. Suggestions – Last Meeting
- IV. Educational Feedback
- V. Online Tools & Spotlight
- VI. Upcoming Events & 2023 Educational Planning
- VII. Feedback & Suggestions
- VIII. Open Discussion

I. Roll Call & Purpose

Judie welcomed the group, then reviewed the purpose of the advisory group:

- The primary function of the Orthotics and Prosthetics (O&P) Provider Outreach and Education (POE) Advisory Group is to assist CGS in the creation, implementation, and review of provider education strategies and efforts.
- The advisory group provides input and feedback on training topics, educational materials, and dates and locations of provider education workshops and events.
- The group also identifies relevant provider educational issues and provides recommendations of how to effectively distribute the information to all appropriate suppliers and their staff.

II. Updates and Changes

Judie provided information regarding the Written Order Prior to Delivery (WOPD) and Face-to-Face (F2F) Encounters, including the additional codes added to the required list effective April 17, 2023: L0631, L0637, L1843, L1932, L1940, L1951, L1960, L1970, L2005, and L2036

She then reviewed the clarification published in the Lower Limb policy regarding consolidated billing.

This revision is a clarification of custom prostheses that are excluded from the skilled nursing facility (SNF) consolidated billing (CB) rule. There is no change to the codes excluded from CB that are now referred to as the major category III codes. The list of major category III codes is located at: <https://www.cms.gov/medicare/snf-consolidated-billing/2023-part-mac-update>

III. Suggestions

Judie provided an update on the suggestions from the last meeting.

Suggestion: Market the CGS Medicare app more as it is an excellent resource.

Response: CGS made improvements to the app and has continued marketing.

Suggestion: Provide additional education on hospice.

Response: CGS is hosting a “Hospice Claims with GW Modifier” webinar on March 9, 2023.

Suggestion: Add additional orthoses codes to CGS Connect/Prior Authorization

Response: Sent suggestion to Medical Review (MR)

Suggestion: Hold a DME workshop in Nashville, TN

Response: CGS is hosting the IMPACT Conference in Nashville in February, and we have a tentative CGS Mega Workshop scheduled for May

Suggestion: Host a collaborative A/B and DME MAC webinar on orthoses again

Response: Held knee orthoses webinar on February 14, 2023

IV. Educational Feedback & Online Tools

Judie asked if anyone attended webinars, workshops, association meetings, councils, or the Ask-the-Contractor Teleconferences (ACTs).

- Members stated they attended ACT calls and webinars and found them to be very beneficial.

Judie then asked if the members used any online tools.

- Numerous members mentioned that they use myCGS and Same/Similar on a regular basis and that they are very happy with all the recent updates to myCGS.

V. Online Tool Spotlight

Judie reviewed the Written Order Prior to Delivery (WOPD) Lookup Tool.

- **JB:** https://www.cgsmedicare.com/medicare_dynamic/jb/wopd/wopd.aspx
- **JC:** https://www.cgsmedicare.com/medicare_dynamic/jc/wopd/wopd.aspx

Judie also provided information on additional online resources, including the Online Education Portal, recorded webinars, and “To the Point” education. Judie asked for any feedback or suggestions.

VI. Upcoming Events & Educational Planning

Judie provided members with the upcoming webinar. She then asked for suggestions and feedback for the educational plan for 2023.

VII. Feedback & Suggestions

Judie asked the group if they have any feedback or suggestions regarding anything we have discussed or any other topics.

New Suggestions:

- Include Artificial Limbs, Braces, and Other Custom-Made Items and Incurred Expenses information in the Therapeutic Shoes Webinar
- Publish an article about PECOS

VIII. Open Discussion

Judie asked if there was anything for open discussion. The meeting was adjourned.