Meeting date and time: December 16, 2013 2:00 pm

Facilitator: Scott White

CGS Representatives: Scott White

CMS Representatives: Laurie Tan

Advisory Group Members: Sharon Briggman, Ronda Buhrmester, Dana Douglas, Mary Fisher, Christopher Hettich, Brian Lane, Brian Nannie, Deborah Roberts, Tanya Scott, Lynnette Stephens, Cindy Watson, and Kelly Wolfe

CGS/CMS UPDATES - SCOTT

POE AG Purpose

- Scott reviewed the purpose of the POE Advisory group as several new members have been recently added. As stated in Chapter 6 Section 20.6.1 of the Medicare Contractor Beneficiary and Provider Communications Manual: The primary function of the Advisory Group is to assist the contractor (CGS) in the creation, implementation, and review of Provider education strategies and efforts. The group is also meant to identify salient Provider education issues and recommend effective means of information dissemination. The Advisory Group is meant to be a Provider education consultant resource and is not an approval or sanctioning authority. As a contractor, CGS will consider the suggestions and recommendations from the POE AG but reserves the right to deny implementation or adoption of these suggestions as we see fit.

Website Redesign

- Scott encouraged the POE AG to complete the Foresee pop up on the CGS website. The importance of feedback regarding the new CGS website was explained and how this feedback can be used to improve ongoing education and website efficiency.

- Scott then asked for group feedback on the website redesign and the responses were very positive.

CERT Letter Timeframe

- Scott informed the group that CGS has received notification that the new CERT Documentation Requirement which was to become effective on January 1, 2014, “has been placed on hold until further notice.” This change would have shortened the timeline for CERT letter response from 75 to 60 days.

PECOS

- Scott reminded the group that Phase II of PECOS has a implementation date of January 6, 2014. Scott encouraged the group to read MLN Matters Article SE1305 which goes over topics such as ABNs, denial codes, and capped rental situations.

- Scott informed the group that CGS has recently published a PECOS Dear Physician Letter to aid suppliers in improving physician enrollment.

- Scott also informed the group that CGS is hosting a PECOS ACT Call on December 19, 2013-1:00PM CT and encouraged attendance for support staff and managers.

2014 Education Strategy

- Scott then reviewed the 2013 education strategy in regard to webinars and workshops and identified which pieces would stay in place for 2014.

- POE will continue to break up certain policy groups into Level 1 and Level 2 webinars to accommodate all experience levels.

- From a workshop standpoint, the case file example driven Policy Focused Workshops were explained, as was the lack of attendance for these events in 2013. While attended poorly, the use of real case files is believed to be a very valuable educational experience and one that POE will repeat in 2014.
• The group suggested expanding the Policy Focused workshops to include things such as Infusion and PEN.

Quarterly Status Report Review
• Scott informed the group that the 3rd quarter 2013 status reports are now available on the CGS website and that everyone should take the time and review them.
• Scott explained the addition of the Case Study feature to the status reports which goes over all the aspects of a received case file and explains reason(s) for denial.

LCD Revisions/Clarifications
• Scott reviewed the Diabetic Supplies Revision which is Effective 1/1/14. The revision to the Policy Article Removed A4256-calibrator solution and A4258-spring powered device for lancets from bundling table and revised initial billing statement: “Suppliers may bill test strips, lancing devices, lancets and other glucose monitor supplies with the initial issue of a glucose monitor.”

• The OSA/Oxygen clarification that was published by the Medical Directors in December was reviewed and the group was asked if any further clarification was needed. Everyone seemed satisfied with the recent clarification and no questions were asked.

MEMBER SUGGESTED TOPICS

Proper billing for Diabetic Shoes
• The need for more diabetic shoe education was voiced by the POE AG. Scott informed the group of several educational opportunities for TSD such as recent webinars, workshop, and stand alone TSD events. The POE team will continue to address the concerns of the TSD community and will partner to ensure proper education is provided.

Upcoming Education Articles
• This year CGS will continue to reach out to the POE AG for feedback on upcoming webinars, list serv topics, and workshop curriculum. There will be another face to face opportunity in 2014 for the POE AG to meet and review the POE 2014 educational material.

Q&A - ALL

There were a lot of great questions and a lot of feedback on today’s call. Scott explained in closing that he plans on making the POE AG a more interactive experience in 2014. Upcoming educational materials will be presented to the POE AG for review and a face to face meeting will be planned to address the 2014 education strategy.

Meeting Adjourned 2:48 PM CDT