Minutes from Provider Outreach and Education Advisory Group meeting
CIGNA Government Services, Jurisdiction C DME-MAC
June 11, 2010
1:00 PM CT
Teleconference

Attendees
Members: Beckett Farris, Greg Karian, Deborah Roberts, Shannon Winebrenner, Wendy Elliot
CGS: Mark Loney, Scott White, Yolanda Otero, Don Hoesel, Pat Stephens

1. To-date Education Review – Mark gave a review of the education events conducted to-date in 2010.
   a. 108 webinars
   b. 20 Spanish Language Webinars
   c. 14 workshop
   d. 15 State/Trade association events

   CGS has seen an upward trend in webinar registration and attendance, but is still working to increase workshop participation. 14 more workshops are on the schedule for the remainder of 2010, as well as more than 100 webinars.

2. Website Testing – Don Hoesel, CGS’ Communications Director, asked AG members to take a test run of CGS’ new website design and provide feedback on usability. Following the meeting, a web link was sent to the members so that they could provide the feedback.

3. PECOS Education – Mark gave a quick update on the current PECOS education, with the most up-to-date written instruction still Change Request (CR) 6421, which provides for ordering/referring physician edits enforced on January 3, 2011. CGS is aware of the update to the Federal Register that makes this rule change effective July 6, 2010, but is awaiting official instructions from CMS.

4. CERT Education – Mark talked for a couple of minutes about the continued emphasis on CERT education. CGS includes CERT education in every webinar and workshop, and leads the nation CERT Task Force, which is working to ensure standard education is delivered across the four DME-MAC’s. In addition, CMS recently announced that an A/B-MAC CERT Task Force has been created to distribute standard education to the physician and hospital providers.

5. New KX Modifier Education – Scott White spoke about CGS’ current efforts to focus on KX modifier education. Several web tools have been developed, and a KX modifier specific webinar is being developed, with its first presentation scheduled in July.

6. New Members – Mark solicited current AG members for nominations of others who might be of value to the group.

7. Meeting Dates – The meeting dates for the rest of the year have been posted to the CGS website on the POE AG page. All meetings are by teleconference, although a meeting during MedTrade East will be scheduled for those that will be in Atlanta.

8. Meeting Adjourned – Next meeting is August 17th at 1 pm CT.