

ADVISORY GROUP MEETING MINUTES

Meeting Date and Time: August 31, 2022, 2:00 p.m. ET

Facilitator: Denise Winsock, JB POE Sr. Analyst

CGS Representatives: Cheryl Haynes, Jon Bergey, Rachel Sinclair, Kathryn Torro, Teresa Camfield, Maurdel Wilson, Tausha Duncan

Advisory Group Members: Andrea Hansen, "Donna Lawrence (for Melissa Tomaszewski)", Jerra Sitton, "Kindra Selberg (for Valarie Sell)", Lori Zander, Mary Ellen Spradlin, Missy Cross, Pamela Tilbury

Agenda

- I. Welcome & Introductions
- II. What's New
- III. CGS Website Updates
- IV. myCGS
- V. POE Educational Activities
- VI. Feedback & Suggestions
- VII. 2022 Meeting Date
- VIII. Open Discussion

I. Welcome and Introductions

Denise welcomed the group and made introductions.

II. What's New

- a. CR Modifier/COVID-19 Education
 - » There have been no recent updates as to when the non-enforcement will end, and there is no additional information regarding continued coverage after the end of the public health emergency (PHE). Denise reminded all to append the CR modifier and COVID-19 in the narrative field if the claim is affected by the PHE.
 - » Denise also mentioned that we have no direction from CMS as to what will occur once the PHE ends.
 - » Secretary Becerra stated they will give a 60-day notice before the PHE ends.
- b. Certificate of Medical Necessity (CMN) and DME Information Form (DIF) Elimination
 - » CMS is eliminating all remaining CMNs and DIFs effective for claims with dates of service on or after January 1, 2023.
 - » Claims submitted with a CMN January 1, 2023, and after will be rejected.
 - » Denise advised the group that CGS posted clarification on CMS-1744-IFC & CMS-5531-IFC on the website on June 3, 2022. It essentially states that Oxygen CMNs or

External Infusion Pumps DIFs are not required regardless of the diagnosis or etiology necessitating the use of the CMN-related or DIF-related DME. Using the CR modifier and COVID-19 narrative simply reflects that the claim was submitted during the COVID PHE.

III. CGS Website Updates

Rachel Sinclair reviewed the following website enhancements:

- Updated Fee Schedules section to include 4 sub-tabs
- The myCGS Registration Guide was converted from a PDF to a user-friendly, interactive .HTML format

IV. myCGS Updates

Cheryl Haynes explained CGS is having an infrastructure issue with myCGS and the same/similar option due to the amount of traffic utilizing this feature. CGS understands the burden to the supplier community, and staff is working around the clock to resolve this function. Once the stability of the server is resolved, CGS will re-add the ability to perform a partial search in the portal.

Comment: Mary Ellen Spradlin questioned the ability to advance the date of service on claims in myCGS. Karen advised she will get back to Mary Ellen with a resolution.

Comment: Jerra Sitton advised her staff confirmed they are able to advance the dates of service in myCGS with no issues.

V. POE Educational Activities

Denise provided information about the upcoming collaborative webinars

- A/B MACs
 - Glucose Monitors and Supplies: August 25, 2022
 - Respiratory (Oxygen): December 1, 2022
- CERT Task Force
 - ~~Pneumatic Compression Devices~~
 - Diabetic Shoes: October 12, 2022

Update: The CERT Task Force will be conducting a webinar on Diabetic Shoes instead of the Pneumatic Compression Devices.

VI. Feedback & Suggestions

Denise mentioned that CGS will be holding an in-person workshop in Milwaukee, WI on September 19. In July, CGS added a new "To The Point" session titled, *Submitting a Prior Authorization Request (PAR) Via Fax, Mail, or esMD*.

Denise reviewed a list of current educational activities and asked for suggestions from the group.

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Comment: Mary Ellen suggested a Negative Pressure Wound Therapy (NPWT) webinar and stated many requests were made for this specific topic. She also commented that all suggestions are probably on hold from the group until the PHE ends.

Comment: Missy Cross suggested adding the respiratory assist (RAD) devices (E0470, E0471) to the CGS Connect program.

VII. 2022 Meeting Dates

Denise shared the following future meeting date and then adjourned the meeting: **November 9, 2022**