

ADVISORY GROUP MEETING MINUTES

Meeting Date and Time: May 25, 2022, 2:00 p.m. ET

Facilitator: Denise Winsock, JB POE Sr. Analyst

CGS Representatives: Tracy Sessoms, Rachel Sinclair, Kathryn Torro, Teresa Camfield, Maurdel Wilson, Tausha Duncan

Advisory Group Members: Andrea Hansen, Kathleen Murzyn, Mary Ellen Spradlin, Pamela Tilbury, Missy Cross

Agenda

- I. Welcome & Introductions
- II. What's New
- III. myCGS
- IV. CGS Website Updates
- V. POE Educational Activities
- VI. Feedback & Suggestions
- VII. 2021 Meeting Dates
- VIII. Open Discussion

I. Welcome and Introductions

Denise welcomed the group and made introductions.

II. What's New

CR Modifier/COVID-19 Education

- There have been no recent updates as to when the non-enforcement will end, and there is no additional information regarding continued coverage after the end of the public health emergency (PHE). Denise reminded all to append the CR modifier and COVID-19 in the narrative field if the claim is affected by the PHE.
- Denise also mentioned that we have no direction from CMS as to what will occur once the PHE ends.

Oxygen Update

- Denise reviewed the summary of changes regarding National Coverage Determination (NCD) 240.2
- The following was removed from NCD
 - Rebuttable presumption that those individuals who do not experience hypoxemia/severe lung disease have no need for home oxygen (Group III).
 - Language referring to the chronic stable state;
 - Requirement for the prior use of alternative treatment;
- The NCD update will now allow home oxygen coverage for beneficiaries with acute, short term need for home oxygen therapy
- Elimination of certificate of medical necessity (CMN) – January 1, 2023

Continuous Glucose Monitors (CGMs)

Kathryn reviewed the following categories of the CGM device:

- **Adjunctive**
 - Non-therapeutic
 - Used to verify glucose levels or trends displayed on a CGM with a blood glucose monitor (BGM)
 - Classified as Durable Medical Equipment (DME) on February 28, 2022
 - Adjunctive CGMs incorporated into an insulin pump are the only devices in the United States meeting DME benefit
 - Currently no stand-alone adjunctive CGMs on the US market meet the definition of DME
- **Non-Adjunctive**
 - Therapeutic
 - Used to make treatment decisions without a stand-alone BGM
 - Classified as DME in 2017
 - Glucose monitors used as a **replacement** for finger-stick blood glucose testing treatment decisions

Kathryn also provided education on the coding for the following CGM supply allowances:

- Adjunctive CGM devices prior to 04/01/22 – bill HCPCS E1399
- Adjunctive CGM devices after 04/01/22 – bill HCPCS E2102
- Insulin pump with adjunctive CGM capability prior to 04/01/22 – bill E0784 and E1399
- Insulin pump with adjunctive CGM capability on 04/01/22 and after – bill E0784 and E2102
- CGM supplies used with adjunctive CGM prior to 04/01/22 – bill A9999
- CGM supplies used with adjunctive CGM 04/01/22 and after – bill A4238

III. myCGS Updates

Tracy Sessoms provided the following updates to the myCGS portal:

- Same/Similar tab in testing phase
 - Adds the ability to check same/similar on CGS website for those that do not bill JB/JC
 - Requires only one verification for JB/JC

Tracy explained the following items are on the enhancement list for myCGS:

- Select "all" column in User Management for new features for all NPIs and PTANS
 - This feature lets users select a default NPI so that they do not need to keep updating it when using the portal

JURISDICTION B DME MAC ADVISORY GROUP MEETING MINUTES

- Ability to upload documentation for CGS Connect through the portal instead of faxing

Comment: Kathy Murzyn questioned the accuracy of the SNF stay listed within myCGS. Tracy Sessoms will set up a meeting with Kathy to review her examples.

IV. CGS Website Updates

Rachel Sinclair reviewed the following website enhancements:

- a. Written Order Prior to Delivery Lookup Tool
- b. New advertising initiative for self-service resources
- c. IVR revamp
 - » CGS removed repetitive phrases and unnecessary wording to increase IVR efficiency

Rachel provided the group two options as to how the educational opportunities appears within the electronic email. Option 1 provides detailed descriptions, and Option 2 provides just the title and date.

- The group selected Option 2 as the preferred format

Rachel then polled the group asking what day of the week they would like to receive the email providing the weekly POE education. The group opted for the Thursday before.

V. POE Educational Activities

Denise provided information about the upcoming collaborative webinars

- A/B MACs
 - Medical Documentation: May 26, 2022
 - Glucose Monitors and supplies: TBD
 - Respiratory: TBD
- CERT Task Force
 - Surgical Dressings: June 15, 2022

VI. Feedback & Suggestions

Denise mentioned that a certificate of attendance is now available for anyone who listens to the Recorded Webinars. Also, there are new Listen & Learn webinars scheduled for June: Orthopedic Footwear and Osteogenesis Stimulators.

Comment: Andrea Hansen stated her company plans on attending the Listen & Learn. Andrea also suggested External Infusion as a new topic for Listen & Learn.

Denise shared that CGS POE had conducted 2 mega workshops in Charlotte, NC and Louisville, KY. The turnout and feedback were both very good. CGS is also planning a mega workshop in Nashville, TN. Denise solicited feedback from the group on their thoughts of workshops and other educational topics.

Comments: Andrea Hansen stated she has new hires and may be attending. Kathy Murzyn stated it depends on the agenda/topics, and she prefers oxygen. Mary Ellen stated she already sent 4 employees to the Louisville, KY workshop. She stated her employees all learned from the workshop.

VII. 2022 Meeting Dates

Denise shared the following future meeting dates and then adjourned the meeting:

- August 31, 2022
- November 9, 2022