

# ADVISORY GROUP MEETING MINUTES

**Meeting Date and Time:** February 14, 2024

**Facilitator:** Denise Winsock, JB POE Sr. Analyst

**CGS Representatives:** Tausha Duncan, Maurdi Wilson

**Advisory Group Members:** Tonia Burrell Pace, Lori Cunningham, Missy Cross, Rose Schafhauser, Caryn Shelton, Valarie Sell, Jera Sitton, Mary Ellen Spradlin, Pamela Tilbury, Melissa Tomaszewski, Lori Zander

## Agenda

- I. Welcome & Introductions
- II. News & Updates
- III. myCGS Update
- IV. Website Updates, MCE Surveys & Feedback
- V. POE Educational Activities
- VI. Feedback & Suggestions/Open Discussion
- VII. Upcoming 2024 Meeting Dates

### I. Welcome & Introductions

Denise welcomed the group and went over the primary function of the POE AG.

### II. News & Updates

Denise gave the following updates and asked for feedback about this education:

- CGS published or revised articles:
  - Items Provided on a Recurring Basis and Request for Refill Requirements – Annual Reminder – January 2024  
<https://www.cgsmedicare.com/jb/pubs/news/2024/01/cope148844.html>
  - » Updating Documentation Checklists
  - Home Assessment for Manual Wheelchairs – Reminder  
<https://www.cgsmedicare.com/jb/pubs/news/2024/01/cope149564c.html>
  - Dear Physician – Insulin for Insulin Infusion Pumps. – **Revised**  
[https://www.cgsmedicare.com/pdf/dear\\_physician\\_infusion\\_pumps.pdf](https://www.cgsmedicare.com/pdf/dear_physician_infusion_pumps.pdf)
  - Dear Physician – Continuous Glucose Monitors – **Revised**  
[https://www.cgsmedicare.com/jb/mr/pdf/dear\\_physician\\_cgm.pdf](https://www.cgsmedicare.com/jb/mr/pdf/dear_physician_cgm.pdf)
  - The 2024 Labor Fees for codes K0739, L4205, and L7520 are now available.  
[https://www.cgsmedicare.com/jb/coverage/fees/labor/2024\\_labor\\_fees.html](https://www.cgsmedicare.com/jb/coverage/fees/labor/2024_labor_fees.html)

- Dear Physician – Masks: Positive Airway Pressure Devices and Respiratory Assist Devices – **NEW**  
[https://www.cgsmedicare.com/jb/dpl/dpl\\_masks\\_pap\\_rad.pdf](https://www.cgsmedicare.com/jb/dpl/dpl_masks_pap_rad.pdf)

Question from Missy: Based on the new refill requirements, for items billed with a date span and may overlap another date billed within the 10-day window, will the claims deny?

Denise responded that the system is set up to allow claims billed that may overlap. Tonia confirmed that she has not had denials for claims billed with overlap dates of service.

Mary Ellen asked if POE could create a tool for enteral nutrition that will assist suppliers billing a 30-day supply.

### III. myCGS Update

- Denise provided an update on the myCGS 8.2 the newest updates as well as improvements to the Prior Authorization Smart Submission (PASS) that is now.  
<https://www.cgsmedicare.com/jb/pubs/news/2024/02/cope150921.html>

### IV. Website Updates, MCE Surveys & Feedback

- Denise reminded the group they need to take the survey quarterly. Denise stated she will send everyone the link in an email reminding them to take the survey.

### V. POE Educational Activities

Denise led discussions on the following activities:

- The outreach team is conducting a mega workshop in San Antonio on March 5th. Registration is still open. POE is currently in the process of securing various other locations and once that is complete, will be issuing an electronic email to notify the supplier community of a "Save the Date" reminder.
  - Denise mentioned a suggestion to have the topics of Enteral, TPN, and Infusion as breakout sessions. Denise advised that for the JB locations, adjustments may be made based on data.
  - Denise asked members for feedback regarding OECs.
    - There is currently an OCE on the CGS website for this topic:  
[https://www.cgsmedicare.com/jb/education/online\\_education.html](https://www.cgsmedicare.com/jb/education/online_education.html)
  - Denise advised the group that there will be two new webinars in the first quarter of 2024.
    - i. Pneumatic Compression Devices
    - ii. Lymphedema Compression Treatment Items
- Valarie suggested High Frequency Chest Wall Oscillation

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Devices with top errors, etc. There is currently an Online Education Course (OEC) on the CGS website for this topic: [https://www.cgsmedicare.com/jb/education/online\\_education.html](https://www.cgsmedicare.com/jb/education/online_education.html)

CGS POE will consider adding this as a new webinar.

- Denise asked for topic suggestions for the Ask the Contractor Meeting (ACM).
  - The group suggested Therapeutic Shoes for Persons with Diabetes and Continuous Glucose Monitors
- Denise reminded the group to let CGS POE know of any association meetings that POE may attend.
  - Rose stated she will be sending a speaker request for the April meeting.

## VI. Feedback & Suggestions/Open Discussion

- Denise asked members to continue to think and provide ideas to enhance CGS's educational efforts.
  - Valarie suggested an update to the PAP Dear Physician letter for information about the delay in PAP set up. This is in reference to the following FAQ:

What is needed to obtain a CPAP if there is a long period of time between the original in-person and sleep test/polysomnogram and when the beneficiary actually obtains and starts on the CPAP? For example, what if the beneficiary goes for an in-person visit to assess for obstructive sleep apnea (OSA) in March of 2016 and has a qualifying sleep test in April of 2016, but didn't obtain and start using the CPAP until May of 2017?

- While a few months' delay in obtaining a CPAP could be understandable, over a year would be harder to justify. A new evaluation by the treating practitioner would need to be provided to explain the delay and, because a lot of things can change medically/physically for the beneficiary in that year, a new sleep test or titration study may be appropriate.

[https://www.cgsmedicare.com/jb/help/faqs/current/pap\\_suppliers.html](https://www.cgsmedicare.com/jb/help/faqs/current/pap_suppliers.html)

## VII. Upcoming 2024 Meeting Dates

May 1, 2024

**Meeting Adjourned**