

## CGS Website: Introduction & Step 1

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**Length: 02:17**

**Date Recorded: 03.21.2019**

Hello Everyone! My name is Nykesha Scales and I'm a member of the CGS J15 Home Health & Hospice Provider Outreach & Education Team.

Today, we'd like to highlight the Home Health and Hospice New Provider Resource Center, which is available to you from our website.

Are you new to Medicare, or to billing Medicare claims to CGS? CGS is here to help, and we welcome you to the Medicare program.

This web page contains basic information and resources to get you started on the right foot. We encourage home health and hospice providers to become familiar with all of the resources listed on this page as well as the Centers for Medicare & Medicaid Services (the CMS) website.

Prior to calling the Provider Contact Center, CGS encourages all providers to utilize these resources to research your issues and verify the answers to your Medicare questions. As a Medicare provider, you are held accountable for understanding information you receive from CMS and CGS. Please be sure to share this information with your staff as appropriate.

If you submitted your completed CMS 855-A enrollment application, and received a letter from CGS welcoming you as a Medicare certified provider, please proceed with the following steps. If not, please review the Provider Enrollment web page for information on becoming a Medicare-certified provider.

Let's begin..

### Step 1: Enroll in the CGS Email Notification Service and the CMS Email Notification Service

We can't stress the importance of signing up for the CGS Email Notification Service enough. This is the primary method used by CGS to communicate new or changing Medicare information with our providers. CGS also communicates information via Facebook, and Twitter, so be sure to like and follow those pages. In addition, sign up for the following CMS Electronic Mailing lists to receive news from CMS, as well as CMS educational products and MLN Matters<sup>®</sup> articles with the latest changes to the Medicare program. Subscribe now and you will always be "in the know" when it comes to Medicare.

