

NOTICE OF TRANSFER (TOB 8XC) BILLING JOB AID

The Notice of Transfer, Type of Bill (TOB) 8XC, is submitted when the hospice receives a patient from another hospice during an existing Medicare Hospice Benefit election period. The Notice of Transfer should be submitted to Medicare after the transferring hospice has submitted their final claim (8X4). Hospices can submit the Notice of Transfer via the Direct Data Entry (DDE) system, Electronic Data Interchange (EDI) or hard copy, if applicable.

For EDI submissions, Medicare encourages hospices to submit batch transmissions with groups of Notices of Transfer separate from batch transmissions with groups of claims. This practice may reduce the risk that translator-level rejections related to Notices of Transfer, if they occur, that could impact payments to the hospice.

Hospices should note that NOEs submitted via EDI are subject to all front-end edits and may be rejected if all required data elements are not submitted or do not meet the required elements as outlined in the companion guide provided with Change Request (CR) 10064. Electronically filed Notices of Transfer will receive a 999 acknowledgment within minutes of submission if accepted. Thus, hospices should also ensure that they monitor their acceptance reports (277CA and 999) at regular intervals. In addition, hospices should be aware that the Notice of Transfer is subject to the batching process, which means it may be one to two days before the hospice will see the Notice of Transfer in DDE if it was accepted. Once the Notice of Transfer is accepted into FISS, processing time may vary as it is subject to all FISS and CWF edits. Therefore, providers are encouraged to also monitor the status of the Notice of Transfer in DDE to ensure they make any corrections that may be necessary should the Notice of Transfer be Returned to the Provider (RTP) for correction.

To complete the 8XC in DDE, select menu option “49” from the claims entry menu. For submission of the Notice of Transfer via EDI, follow your software instructions. The table below provides the fields that must be completed when submitting the Notice of Transfer via DDE, EDI, or hard copy (if applicable).

Note: There are additional fields that will be required when submitting the Notice of Transfer via EDI.

FIELD DESCRIPTOR	DDE	EDI	*Hard Copy [UB-04 by Field Locator (FL)]	DESCRIPTION/VALID VALUES
Provider Name, Address and Telephone Number	X	X	X (FL 1)	The DDE system will auto-populate this information based on the NPI that is used for submission of the Notice of Transfer. For electronic submission through EDI, check with your software vendor to determine where this information is stored or if you will need to manually enter the information on the claim.
Type of Bill	X (TOB) Claim Page 01	X	X (FL 4)	Enter the type of bill for the Notice of Transfer. Valid values are: <ul style="list-style-type: none"> 81C (Freestanding hospice: “81” is system-generated) 82C (Hospital-based hospice: provider keyed)
Statement Covers Period (“FROM” Date)	X (STMT DATES FROM) Claim Page 01	X	X (FL 6)	Enter the effective date of hospice enrollment with your agency in MMDDYY. Effective July 1, 2022, if the receiving hospice’s 8XC/claim “FROM” date is not the same as the transferring hospice’s “THROUGH” date, the transfer will be rejected. This date must match the “ADMIT” date. When the transfer takes place on the date the recertification is due, this date must also match the date entered with Occurrence Code “27.”
Statement Covers Period (“THROUGH” Date)	(STMT DATES TO) Claim Page 01	X	X (FL 8)	Enter the effective date of hospice enrollment with your agency in MMDDYY format. The date entered should match the date in the “FROM” date field.
Patient’s Name	X (Last, First, MI) Claim Page 01	X	X (FL 10)	Enter the patient’s name as shown on the eligibility file with the surname first, first name, and middle initial (optional), if any.

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FIELD DESCRIPTOR	DDE	EDI	*Hard Copy [UB-04 by Field Locator (FL)]	DESCRIPTION/VALID VALUES
Patient's Birth Date	X (DOB) Claim Page 01	X	X (FL 10)	Enter the patient's date of birth in MMDDYYYY format.
Patient's Address	X (ADDR 1 – 6 & ZIP) Claim Page 01	X	X (FL 9)	Enter the patient's full mailing address including street name and number, post office box number or RFD, city, state, and ZIP Code.
Patient's Sex	X (SEX) Claim Page 01	X	X (11)	Enter the patient's sex. Valid Values are: <ul style="list-style-type: none"> • "M" (Male) • "F" (Female)
Admission Date	X (ADMIT DATE) Claim Page 01	X	X (FL 12)	Enter the hospice admission date with your agency. This date must match the "FROM" date in the Statement Covers Period and the date reported with Occurrence Code "27".
Type of Admission		X		Enter a valid Type of Admission Code (1 – 9).
Admission Source Code		X		Enter the Source of Admission with the default value of "1".
Patient Status Code		X		Enter the patient discharge status code with the default value of "30".
Occurrence Codes and Dates	X (OCC CDS/Date 01 – 10) Claim Page 01	X	X (FL 31 – 34)	Enter Occurrence Code (OC) "27" and the certification date if the transfer takes place on the date the recertification is due. When applicable, this date must match the Statement "FROM" and "ADMIT" dates.
N/A	X (FAC. ZIP) Claim Page 01	X		The entire nine-digit ZIP Code must be entered and should match the facility's master address in the provider enrollment record (usually the facility's physical location).
Provider Number	X (NPI) Claim Page 01	X	X (FL 56)	Enter the National Provider Identifier (NPI) associated with the OSCAR number.
N/A	X (OSCAR) Claim Page 01			The system will automatically pre-fill the Medicare OSCAR number (the six-digit number assigned by Medicare) when logging on to the DDE system.
Revenue Code		X		Enter the default revenue code "0650".
HCPCS		X		Enter the default HCPCS code "Q5009".
Service Date		X		Enter the service date that matches the "FROM" date in the Statement Covers Period.
Total Units		X		Enter the default total units of "1".
Total Charges		X		Enter zeros (0.00)
Payer ID Code	X (CD) Claim Page 03	X		Line A – "Z" is system generated in DDE; Claims submitted via EDI will depend upon the software being used. If the software does not auto-populate this field, enter the "Z" to reflect Medicare as the payer source.
Payer	X (PAYER) Claim Page 03	X	X (FL 50)	Line A – "Medicare" is system generated in DDE. Claims submitted via EDI will depend upon the software being used. If the software does not auto-populate this field, enter "Medicare."
Insured's Name	X Claim Page 03	X	X (FL 58)	Enter beneficiary's name on line A as it appears on the beneficiary's Medicare card. Note: All Notice of Transfers are submitted with Medicare as the primary payer.
The beneficiary/patient's Medicare number.	X (Medicare ID)	X	X (FL 60)	Enter the beneficiary's Medicare ID number. For claims submitted via EDI, this field may vary depending upon the software used. Check with your vendor if assistance is needed.
Release of Information	X (RI) Claim Page 03	X	X (FL 52)	The Release of Information Certification Indicator indicates whether the provider has on file, a signed statement permitting the provider to release data to other organizations in order to adjudicate the claim. Valid values are: <ul style="list-style-type: none"> • I — Informed consent to release medical information for condition or diagnoses regulated by Federal Statutes, • Y — Yes, provider has a signed statement permitting release of information.

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FIELD DESCRIPTOR	DDE	EDI	*Hard Copy [UB-04 by Field Locator (FL)]	DESCRIPTION/VALID VALUES
Principal Diagnosis Code	X (DIAGNOSIS CODE 01 – 09) Claim Page 03	X	X (FL 66)	Enter all diagnoses as appropriate.
Attending Physician I.D.	X Claim Page 03	X	X (FL 76)	Enter the NPI and name of the physician or NPP (non-physician practitioner) designated by the patient at the time of election as having the most significant role in the determination and delivery of the patient’s medical care.
Other Physician I.D.	X (REF PHYS) Claim Page 03	X (Referring)	X (FL 78)	Enter the NPI and name of the hospice physician responsible for certifying the patient’s terminal illness. Note: When the hospice physician is the attending and certifying physician, only the attending physician NPI is required to be reported.
Provider Representative Signature and Date			X (FL 80)	A hospice representative must make sure the required physician’s certification and a signed hospice election statement are in the records before signing the Form CMS-1450. A stamped signature is acceptable.

Correcting the Transfer Date on a Previous Submitted Notice of Transfer

An erroneous Notice of Transfer date on the NOE can only be corrected for an admission that occurred on or after January 1, 2018.

*Example of submitting a corrected 8XC:

Initial 8XC was submitted with a Notice of Transfer date of 01/08/XX. The actual Notice of Transfer date was 01/07/XX. The hospice reports the following:

Type of Bill (TOB)	8XC
Statement Covers Period	Enter 0107XX in the “FROM” date field
Statement Covers Period	Enter 0107XX in the “THROUGH” date field if the 8XC is being submitted through EDI. Leave this field blank if the 8XC is being submitted via DDE
Admission Date	Enter 0107XX
Condition Code	Enter “D0” (ensure that the number zero is entered)
Occurrence Code and Date	Enter Occurrence Code “27” and 0107XX (correct Admit date)
Occurrence Code and Date	Enter Occurrence Code “56” and 0108XX (incorrect Admit date)

*Hardcopy UB-04 Claims may only be submitted by providers that are authorized to do so.

Billing the 8XC When the Transferring Hospice Transfers a Beneficiary on the Last Day of a Benefit Period and the Receiving Hospice Admits on the First Day of a New Benefit Period

Prior to July 1, 2022, hospice transfers may have occurred over two consecutive days, where the transferring hospice transfers a beneficiary one day, and the receiving hospice admits on the next. However, system limitations will not allow the 8XC to process if submitted with first day of a new period as the admission, “FROM” and “THROUGH” dates when the transferring hospice transfers a beneficiary from their care on the last day of a period. The 8XC will RTP for U5106.

In order to avoid the RTP, receiving hospices shall bill the 8XC with the last day of the previous period as the admission, “FROM” and “THROUGH” dates. The sequential claim that follows the transfer should reflect the actual “FROM” date the receiving hospice admitted the beneficiary, i.e., the first day of the new period. These instructions will ensure accurate claim payment and avoid an overpayment.

Effective July 1, 2022, Change Request 12619 created a new Common Working File (CWF) edit that no longer allows gaps of care to occur during a transfer. The CWF edit will reject the hospice transfer if the transfer doesn’t occur immediately and there’s a gap in the number of billing days

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between one hospice and the next. If the receiving hospice's claim "from date" is not the same as the transferring hospice's "through date" with "patient status" indicating a transfer (codes 50 or 51), the transfer will be rejected.

References

- Change Request 10064 (<https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/2017Downloads/R3866CP.pdf>)
- MM12619 - Gap Billing Between Hospice Transfers (<https://www.cms.gov/files/document/mm12619-gap-billing-between-hospice-transfers.pdf>)
- Medicare Claims Processing Manual, Chapter 11, Section 20.1.3 (<https://www.cms.gov/files/document/r11280CP.pdf#page%3D6>)
- MLN Matters Number: SE 18007, Recent and Upcoming Improvements in Hospice Billing and Claims Processing (<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE18007.pdf>)