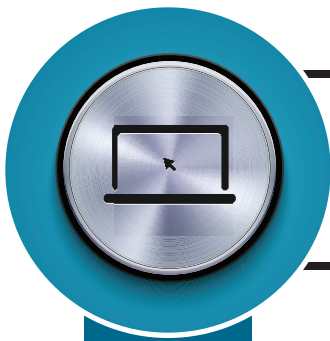


EDI Connection



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Attention myCGS Users:

New Supported Browsers for myCGS

Effective August 15, 2017, myCGS users with an outdated browser will not be allowed to access myCGS. To avoid a delay in accessing myCGS, please upgrade or verify your browser is one that is supported by myCGS.

The new supported browsers are:

- Internet Explorer: Version 11.x (or later)
- Microsoft Edge
- Mozilla Firefox: Version 34.x (or later)
- Google Chrome: Version 40.x (or later)
- Safari: Version 10.x (or later)
- Opera: Version 26.x (or later)

Users who attempt to login with an outdated browser will receive an error message similar to the following:

You are attempting to access this portal using an outdated version of your internet browser. Due to enhanced CMS security requirements you will not be able to log into this portal until you are using a more current version. Please update your internet browser and try again.

The 277CA Edit Lookup Tool

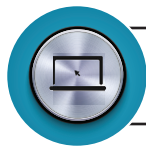
CGS is pleased to offer the *277CA Edit Lookup Tool*, making it easier than ever to research error codes received on the 5010A1 277CA (Claim Acknowledgement) report.

This tool provides easy-to-understand descriptions of the error codes received on the report. In order to use the tool, you must have the actual error codes from your 277CA report, such as: STC*A7:562:82*20170811*U*136~. If the error codes are currently received by your clearinghouse or Trading Partner, you must contact them to obtain this information.

If you need help with navigation, please refer to the *277CA Edit Lookup Tool User Guide* (https://www.cgsmedicare.com/medicare_dynamic/edi/2.%20277CA%20EDI%20EDIT%20User%20Guide.pdf).

The 277CA Edit Lookup Tool...*Convenience is at your fingertips! Test it out now!* https://www.cgsmedicare.com/medicare_dynamic/edi/277CA_edit_lookup_tool/?part=b





Medicare Remit Easy Print (MREP) and PC-Print

The **MREP** software is used by **Part B** customers to view and print the compliant 835 (electronic remit). The most up-to-date version of MREP is 4.5 as of April 2016. The following link will take you to the MREP download page containing the link to the latest version (<https://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/AccessToDataApplication/MedicareRemitEasyPrint.html>).

The **PC-Print** software is used by **Part A** customers. The most up-to-date version of PC-Print is 5.1.6 (not compatible with Windows XP). If you use Windows XP, you will need to download version 4.2.4.

- Go to the CGS website: <http://www.cgsmedicare.com/>
- Click on your Line of Business (J15 Home Health & Hospice or J15 Part A).
- Click on EDI or Electronic Data Interchange on the left side of the page.
- PC-Print icon.
- You will see the link:
 - PC-Print, v. 5.1.6
 - PC-Print, v. 4.2.4.

Illegible and Out of Date EDI Forms

Recently there has been an increase in out of date and/or illegible applications.

Some helpful information on accuracy that will prevent the EDI forms from being returned for errors:

- Using the most updated forms from the <http://www.cgsmedicare.com> website will ensure you have the most recent and legible forms. **All of our application forms with the exception of the Online Inquiry form have now been updated. All outdated or illegible forms will be rejected and returned.**
- Please make sure all EDI applications are signed and clearly indicated with 837/835 request. EDI forms may be found by accessing <http://www.cgsmedicare.com>, (new setups will also require an EDI Enrollment form). On the Medicare tab, select the line of business for your segment and choose the EDI icon to the left. In the section of bulleted topics within the middle of the page, select the EDI ENROLLMENT PACKETS topic.
- Choose only one Line of Business per PTAN per application.
- The PTAN, name and full address for the Provider must match what is listed in our system before the setup can be completed.
- Multiple PTANS will require 1 application per GROUP PTAN.
- The EDI Enrollment form is only needed if your providers that were never setup to file electronic claims.

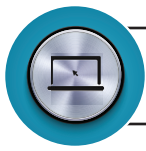
- Make sure to always use the **most recent** forms from the CGS Medicare website.
- Any forms requiring a signature should be signed by a fully authorized official from the office. The signature binds you to the agreement and changes requested.

Illegible forms have been increasing. This typically occurs from refaxing documents many times or bleeding of the inked letters from copies made over and over. ALL information on the form must be legible. This includes CGS print, script, phone numbers, Provider information, Trading Partner information, disclaimer and agreement information. ***If any of this information is illegible, your entire form and paperwork along with it will be returned.**

July 2017 EDI Edit Spreadsheet Changes

Institutional Edits	
Edit Reference	Change
X223.384.2330B.NM1.010	Revised 999R edit
X223.384.2330B.NM1.020	Revised 999R edit
X223.389.2330B.DTP.020	Revised 999R edit
X223.389.2330B.DTP.030	Revised 999R edit
X223.112.2010BA.NM109.020	Revised edit to include MBI format.
X223.112.2010BA.NM109.040	Added edit for MBI/HICN claim effective date.
X223.189.2300.HI01-1.040	Added edit for Patient Reason for Visit Code (CR9808)
X223.189.2300.HI02-2.025	If 2300.HI02-1 = "APR," then 2300.HI02-2 must not begin with a "V," "W," "X," or "Y."
X223.189.2300.HI03-2.025	If 2300.HI03-1 = "APR," then 2300.HI03-2 must not begin with a "V," "W," "X," or "Y."
X223.150.2300.DTP03.040	Added edit for MBI/HICN for IP claims with a from date prior to the end of the SSNRI transition period

Professional Edits	
Edit Reference	Change
X222.121.2010BA.NM109.020	Revised edit to include MBI format.
X222.121.2010BA.NM109.030	Added new edit for MBI/HICN effective date.
X222.320.2330B.NM1.010	Per Payer added to Logic
X222.320.2330B.NM1.020	Per Payer added to Logic
X222.325.2330B.DTP.020	Per Payer added to Logic
X222.325.2330B.DTP.030	Per Payer added to Logic
X222.490.2430.DTP.010	Per Payer added to Logic
X222.490.2430.DTP.020	Per Payer added to Logic
X222.197.2300.REF02.070	Added new CLIA edit
X222.404.2400.REF02.070	Added new CLIA edit
X222.405.2400.REF02.070	Added new CLIA edit
X222.405.2400.REF.020	Added Description to edit line



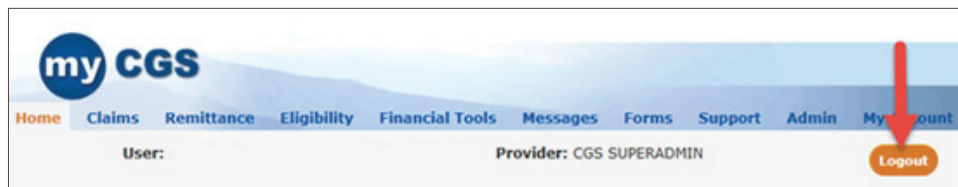
Avoiding the myCGS Lock-Out Period

Recently there has been a spike in calls received in the EDI department from providers regarding the myCGS lock-out period.

Please note: CGS cannot unlock an account that is in the 30-minute lock-out period. After the 30 minute lock-out, myCGS will reset and the user may try to login again.

To avoid lock-outs altogether, please remember the following:

- When you are done using myCGS, it is important to log out of the portal to end your session.
- To log out, click on the link located on the upper-right of the screen directly below the tab headers



- If you do not log out, your User ID will be locked out for 30 minutes.
- myCGS users who attempt to login three times unsuccessfully will experience a 30 minute lock-out period.
- Users locked out three times in a row will have their access revoked.
- To save time and to avoid the lock-out, check with your Provider Administrator for assistance prior to the third attempt.
- The Provider Administrator can re-establish a user's access.
- If the Provider Administrator's access has been revoked, he/she must contact the EDI Help Desk to verify identity and re-establish access to myCGS.

Our EDI Help desk can be reached at:

- Part A Providers: 1.877.590.6703 (Option 2)
- Part B Providers: 1.866.276.9558 (Option 2)
- Home Health & Hospice Providers: 1.877.299.4500 (Option 2)

Please refer to the *myCGS User Manual* for additional assistance (<https://www.cgsmedicare.com/mycgs/manual.html>).